



Dock and Door Field Service Manager

We are looking for a Dock and Door Field Service Manager to join our talented team in Pittston, PA. The successful candidate will be hands-on when needed and manage a team of Field Service Technicians who will install, maintain, and repair industrial doors, loading dock equipment, and material handling systems throughout NE Pennsylvania.

Responsibilities:

- Interact with Field Technicians and Service Administration staff
- Serve as a company role model for all Field Technicians
- Regularly visit job sites to ensure safety protocols are being followed, do quality control spot checks on work, and perform field training
- Communicate with customers and provide repair quotes
- Troubleshoot, diagnose, service, repair, and install dock and door equipment
- Must provide good record keeping and possess organizational skills

Qualifications:

- 3+ years of experience with maintenance, repair, and installation of commercial doors (rolling steel, sectional) and loading dock equipment (dock/pit levelers, EODs, vehicle restraints/truck locks, etc.)
- Experience with hydraulic and/or pneumatic maintenance, repair, and/or service
- Experience in welding and steel fabrication
- Experience with electrical work/circuits
- General computer skills are required
- Ability to thrive in a diverse, fast-paced field service environment
- Ability to work well without supervision and in a team environment
- Must have excellent customer service skills and be a strong communicator
- Must always maintain a professional demeanor
- Must have a valid Driver's License with a driving record acceptable to our insurance carrier
- Must be able to pass a criminal background check, drug screening, and physical

Compensation and Benefits:

Action Lift Inc. offers an excellent wage and benefits package for full-time employees including Health/Dental/Vision/Prescription Drug Plan, 401K Retirement Savings Plan, Life and Disability Benefits, Paid Holidays, Paid Vacation, and more.